

CANCELLATION POLICY



"You do not want to cancel the best part of the day,
but if you have to..."



ABOUT OUR POLICY

Our company understands that unforeseen things happen, and that occasionally you may need to cancel the cleaning service. For this reason, we respectfully request that the cancellations be made **at least 48 hours in advance.**

We created this policy to better meet the demands of all our customers. When cancellations are made close to the cleaning time, other customers miss the opportunity to clean their home.

For this reason, if we do not receive a call or text message with the agreed upon time, there will be a **\$50.00 charge** on your next scheduled cleaning.

For **Deep Clean Services, 50% will be charged** if not canceled or rescheduled within 48 hours.